

FIELD SERVICE TECHNICIAN

Are you a top-notch Field Service Technician who wants to go to work every day and love what they do? Do you want to work for an amazing company, with even more amazing people? If you answered “yes” to these questions, you’re going to want to keep reading! We might just be looking for YOU to join us!

Position Summary:

Alpha Controls is currently seeking a **Field Service Technician** for calibrating and validating a variety of instrumentation on-site at our customer’s facilities, as well as in our Markham lab. Using your knowledge and proper handling techniques, you will work on a broad range of instrumentation such as temperature/humidity probes and measuring devices, data loggers, multimeters, gauges, calibrators, etc.

What you will be doing:

- Perform calibrations, troubleshoot and service a variety of instrumentation in the process & HVAC industries
- Provide on-site validation – temperature mapping of warehouses, incubators, fridges, freezers, etc.
- Start up and commissioning
- Prepare and execute protocols and issue final reports
- Provide and maintain exceptional service to our customers with outstanding quality of service and communication
- Follow all safety procedures and practices at all times
- Travel: GTHA vs rest of Canada – 80/20

Education and Experience:

Instrumentation Technology Diploma or equivalent experience a must!

- Minimum 5 years’ experience in calibration/service
- Have experience and knowledge of temperature & humidity mapping

What you bring to the table:

- Effective troubleshooting skills in solving technical issues
- Strong verbal/written communication skills and computer skills
- Demonstrate initiative, able to work independently, and be self-motivated
- Excellent customer service – outgoing, friendly, team player, positive attitude
- Organized, detail oriented, ability to multi-task

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- Ability to deal clearly, concisely, and effectively with customers and co-workers
- Must have valid driver's license and clean driving record

A Little Bit About us:

For over 40 years our family owned and operated business has been providing technical solutions and support to numerous industries including pharmaceutical, automotive, food and beverage, water and wastewater, aerospace, cannabis, and HVAC. We carry a comprehensive range of high-quality instrumentation for pressure, temperature, humidity, gas, level, flow and much more!

But our support goes beyond technical answers and the right instruments. Alpha Controls' expert technicians also provide instrument calibration, full service, and repair. In addition, we also offer validation services and will work directly with our customers to implement a compliant, and effective validation plan that meets their needs from start to finish. One could say, we are a one-stop-shop!

Want to Join us?

There is so much more we would love to tell you about this role and our company, that doesn't fit in a two-page job posting. If we have peaked your interest, and you think you're the right fit, apply! We'd love to chat and share more with you.

We are a family-owned business who takes pride in our people. We're more than just a place to work...we're family. Your experience is important to us, but so is chemistry. We want the best for our team, AND customers.

Come be part of the Alpha Controls family! Apply now.

Learn more about Alpha Controls & Instrumentation: www.alphacontrols.com

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